



Water Waste complaints
within the
City of San Diego call:
(619) 515-3500



Permanent Water-Use Restrictions (effective Jan. 2009)

These restrictions are permanent and are now in place year-round. San Diego residents are encouraged to report water waste by calling the Water Hotline at (619) 515-3500.

The following prohibitions are now in effect at all times:

- City of San Diego water customers must prohibit excessive irrigation and must immediately correct leaks in their private water systems. The City's regulations now state that customers "shall not allow water to leave their property due to drainage onto adjacent properties or public or private roadways or streets or gutters due to excessive irrigation and/or uncorrected leaks."
- Customers cannot use a running hose to wash down sidewalks, driveways, parking areas, tennis courts, patios or other paved areas, except to alleviate immediate safety or sanitation hazards, unless that hose is connected to a water efficient device such as a commercial water broom.
- Overfilling of swimming pools and spas is strictly prohibited.
- All decorative water fountains must use a recirculating pump.
- Vehicles may only be washed at a commercial car wash or by using a hose with an automatic shutoff nozzle or with a hand-held water container.
- The City will not provide new water service connections for customers using single pass-through cooling systems.
- All new conveyer car wash and commercial laundry systems connections will be required to employ a recirculating water system.
- Restaurants and other food establishments shall only serve and refill water for patrons upon request.
- Guests in hotels, motels, and other commercial lodging establishments will be provided the option of not laundering towels and linens daily.

CITY OF SAN DIEGO

Drought Response Level 2 - Drought Alert Condition

MANDATORY WATER USE RESTRICTIONS EFFECTIVE JUNE 1, 2009 ON WATER USE

Mandatory Level 2 restrictions subject to hardship variance process.

In addition to a host of specific requirements spelled out in the Emergency Water Regulations, Water Department customers will be required to:

- Water lawns and landscape only between 6 p.m. and 10 a.m.
- Landscape irrigation is limited to no more than three (3) assigned days per week (June 1- Oct. 31) on a schedule established by the Public Utilities Director. (except golf course greens and tees)
 - Homes with odd-numbered addresses can water: Sunday, Tuesday & Thursday
 - Homes with even-numbered addresses can water: Saturday, Monday & Wednesday
 - Apartments, Condos and Businesses can water: Monday, Wednesday & Friday
- Landscape irrigation using sprinklers is limited to no more than ten (10) minutes maximum per watering station per assigned day (does not apply to drip, micro-irrigation or stream rotor).
- Trees and shrubs not irrigated by a landscape irrigation system may be watered no more than three assigned days per week by using a hand-held container, hand-held hose with positive shut-off nozzle, or low-volume soaker hose.
- Irrigation of nursery and commercial growers' products is permitted in the hours between 6 p.m. – 10 a.m. or at any time when using a hand-held hose with a positive shut-off nozzle, hand-held container, or drip/micro irrigation.
- Irrigation of nursery propagation beds is permitted at any time.
- Vehicle washing is permitted only in the hours between 6 p.m. – 10 a.m. with a hand-held container or a hand-held hose with a positive shut-off nozzle for quick rinses, or at any time on the immediate premises of a commercial car wash. Vehicle washing required for public health and safety is exempt.
- Water use by commercial car washes which do not use partially recirculated water will be reduced in volume by an amount determined by the City Council.
- All leaks must be stopped or repaired upon discovery or within seventy-two (72) hours of notification by the City of San Diego.
- Operation of ornamental fountains must stop except to the extent needed for maintenance.
- Use of recycled or non-potable water is required for construction purposes when available.
- Water use from fire hydrants is limited to fire fighting, City meter installation as part of the Fire Hydrant Meter Program, and for public health and safety reasons.
- Construction operations will not use water obtained by a fire hydrant meter for uses other than normal construction activity.